## Key Features of BTA Farebox

- 1. Customer Display
- 2. Bill Slot
- 3. Coin Slot
- Coin Return (For rejected coins only, no change is given from farebox)
- 5. Smart Card Target



### QUICK OVERVIEW OF RULES

- 1. Have exact change, no change will be given!
- American \$1 bill, \$1 coin, quarter, nickels or dimes ONLY!
- 3. Must be able to insert your own money.
- 4. Dollar bills and coins must be inserted one at a time. Unfold your bills!
- 5. Must have exact change for EACH rider. Money for each passenger must be inserted separately.
- 6. If transferring. ask for a transfer upon boarding.
- Do not insert passes of any kind into the farebox!

### THANK YOU FOR YOUR COOPERATION!

FOLLOWING THESE RULES WILL ENSURE QUICK BOARDING FOR ALL PASSENGERS!

# Butler Transit Authority



BTA Fare Collection Cash Procedures

Butler Transit Authority Bus Terminal 128 W. New Castle Street 724-283-1783 www.butlertransit.com

## **Fare Box Procedures**

Due to the electronic nature of the fareboxes, you will need to follow the tips below. <u>Failing to follow the</u> rules below will result in longer boarding times which will delay the buses.

- 1. <u>Have exact change ready, no</u> <u>change will be given!</u>
- Use <u>one dollar bills, dollar coins,</u> <u>quarters, dimes or nickels</u> (NO PENNIES OR 50 CENT PIECES, these will be rejected). Only use American currency!
- 3. Drivers are <u>not</u> permitted to insert your money for you. If you cannot insert your fare, please ride with someone who can assist you or contact Butler Area Rural Transit at 724-282-6060 for assisted transportation.

 Make sure your dollar bills are unfolded and ready for the farebox (just as you would to insert into a vending machine, bills and coins must be inserted one at a time).



- 5. Have exact change for each rider. (Example: If you are paying for an adult and child aged 7-12, you can no longer insert \$2. You will need \$1.25 and \$.75. The fares need to be inserted separately, not together.) The Authority will be providing a "grace period" so you can get used to having exact change.
- 6. Transfers will now be given upon boarding. Please inform your

driver when you pay that you will need to transfer. Transfers will still be good for one hour and ten minutes. This new policy is for both paid and free transfers.

 Hand passes to your driver, do not insert them into the farebox, this will create a jam which will result in a delayed bus.



#### **CONNECTCARD**

If paying with a ConnectCard, please see information and brochure on how to purchase, pay and reload the ConnectCards.